

**Assistant & Agency Tills Addition**

1. Name: Full Name..... 2. Date of Birth: 

D	D	M	M	Y	Y	Y	Y

3. Till Mobile Number: 

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 4. 2nd Till Mobile Number: 

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.....  
Signature of the m-pesa Account Holder

**Reason of change**

.....  
.....

**Know Your Customer document (KYC)**

Identity proof: 

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 Expiry Date: 

D	D	M	M	Y	Y	Y	Y

Identity proof Number: 

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Address proof: 

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

**Closure of account**

Close my m-pesa account for the reason as given: .....

**I understand that at the time of account closure:**

• ICICI Bank (for Mobile Money Account) and VMPL (for Mobile Wallet) shall be entitled to deduct the applicable charges for affecting any balance transfer from my m-pesa account to any other account at my request at the time of account closure

**Please settle my m-pesa account balance as mentioned below:**

1. Account Holder Name: ..... Account Number: .....
- Additional details needed in case of transfer to non-ICICI Bank Account
- Bank Name: ..... IFSC/NEFT Code: .....
2. Transfer to m-pesa account number .....
3. Prepaid Top-up for Vodafone mobile number .....
4. Postpaid bill payment for Vodafone mobile number .....

.....  
Signature of the m-pesa Account Holder

**Form DA3**

Variation of nomination under section 45Z A of the Banking Regulation Act, 1949, and rule 2(6) of the Banking Companies (Nomination) Rules, 1985, in respect of bank deposits

I hereby cancel nomination made by me in favor of .....  
..... [Name and Address of nominee],

in respect to m-pesa Account Number .....

I nominate the following person to whom in the event of my death the amount of the deposit in m-pesa account number .....  
..... may be returned by ICICI Bank Ltd. for Mobile Money account and VMPL for Mobile Wallet

Nominee Details				
Name	Address	Relationship	Age	* If nominee is a minor, his date of birth

\* As the nominee is a minor on this date, I appoint the Guardian (details provided here under) to receive the amount of the deposit on behalf of the nominee in the event of my death during the minority of the nominee.

(Mandatory for Minor Nominee)

Guardian's Name: ..... Relationship with Nominee: .....

Address: .....

**Customer Declaration**

**I declare, confirm and agree**

- i. Vodafone m-pesa Limited ("VMPL") and ICICI Bank reserves the right to reject the request for change in name/ signature/ address etc. In case of an incomplete or inaccurate information or any discrepancy in the information as provided herein, the request for change in the name/ signature/ address etc will not be effected.
- ii. I understand that it is my responsibility to inform VMPL and ICICI Bank immediately in event of any change in the address as mentioned herein and to provide further information as may be required by VMPL and ICICI Bank.

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Signature of the m-pesa Account Holder

**Declaration By Agent/VMPL**

I declare and confirm that the customer has submitted the required document. I have checked the documents submitted and have verified them with the originals submitted by the customer for the above mentioned changes. I also confirm that the specimen signature was provided in my presence by the customer.

Agent Code/VMPL Employee Code:..... Place:..... Store Name: ..... Date : \_\_\_\_ / \_\_\_\_ / 20\_\_\_\_

.....  
Signature of the Agent/VMPL Employee

**For office use only**

Till code: ..... CRM SR No.: .....

